

# UNDRWOOD SURGERY

NEWSLETTER 09/15

## New Practice automated patient calling screen

Gloucestershire CCG (Clinical Commissioning Group) has provided the Surgery with a patient information screen for use in our waiting room.

This screen rotates a selection of health related information for you to read whilst waiting for your appointment.

It also will flash up your name when your doctor wants to see you and indicate which room to go to. If you miss this message don't worry as your GP or nurse will come to the waiting room anyway.



## Wedding Bells

**Dr Mike Skene** married Dr Camilla Darlow in Taunton on Saturday 12th September. Congratulations to both of them.



## Reduced hours

**Dr Ann Murphy** has now reduced her hours to half time. This may affect her appointment availability and mean that some of her regular patients might want to consult with another GP in the surgery. Talking of which...

## New GP



We are delighted that **Dr Hayley White** has joined the surgery and will be working half time. Many of you will remember Dr White as she was a registrar at the surgery in 2012-3. She will be working mainly on Tuesdays and Thursdays.

## Flu vaccination clinics 2015

The effects of flu can be more severe in certain groups, such as older people, pregnant women and people with an underlying health condition (particularly chronic heart or respiratory disease) or those with weakened immune systems. Therefore, to protect against the potentially harmful effects of flu, it is recommended that these at-risk groups are vaccinated each year with the flu vaccine.

It helps the surgery if we don't have to send letters to nearly two thousand patients, so if you know you are eligible for a vaccination please come to one of our designated flu clinics.

Flu vaccinations will occur between 08:30a.m. and 12.00p.m. on Saturday 10th October and Saturday 17th October

If you are attending, please could you try to come at approximately the following times to ensure queues are kept to a minimum?

Surname begins with...	Day/Date	Time	Surname begins with...	Day/Date	Time
A-Be	Sat 10 <sup>th</sup> October	0830-0900	M	Sat 17 <sup>th</sup> October	0830-0900
Bi-C	Sat 10th October	0900-0930	N-O	Sat 17th October	0900-0930
D-E	Sat 10th October	0930-1000	P-Q	Sat 17th October	0930-1000
F-G	Sat 10th October	1000-1030	R-S	Sat 17th October	1000-1030
H-I	Sat 10th October	1030-1100	T-V	Sat 17th October	1030-1100
J-K	Sat 10th October	1100-1130	W-X	Sat 17th October	1100-1130
L	Sat 10th October	1130-1200	Y-Z	Sat 17th October	1130-1200

If you are not able to come at these exact times or on the specified Saturday then we understand. Please come at another time or phone the surgery to make a nurse appointment.

## Flu Vaccination for Children

The NHS is providing the Fluenz nasal spray vaccine for children in two age-ranges this year. Children in school years 1 and 2 (with a date of birth between 01/09/2008 and 31/08/2010) and all children aged two, three and four on August 31 2015 (i.e. with a date of birth between 01/09/2010 and 31/08/2013) are eligible to receive it.

They should come to the surgery at the times indicated in the table above. We will write to the parents of all eligible children to inform them of these arrangements.

## Shingles Vaccinations 2015/16

Please see the table below to find out who is eligible for a shingles vaccination this year. You only ever need one shingles jab, so if you are eligible and have not had one before, you can have it at the same time as your annual flu jab (see page 2) or you can make an appointment for it with a practice nurse.

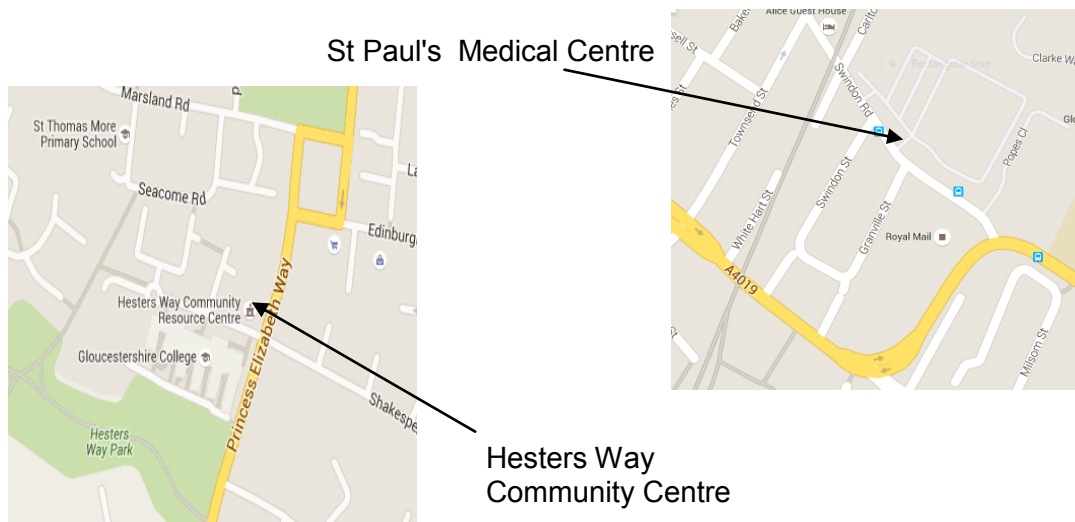
Date of birth †	Current age	First became or will become eligible	Eligible in 2015/16
On or after 1 September 1946	<b>69 or under</b>	2016/17 onwards	No
2 September 1944 to 1 September 1945	<b>70</b>	2015/16	<b>Yes</b>
2 September 1943 to 1 September 1944	<b>71</b>	2014/15	<b>Yes</b>
2 September 1942 to 1 September 1943	<b>72</b>	2013/14	<b>Yes</b>
2 September 1941 to 1 September 1942	<b>73</b>	2020/21	No
2 September 1940 to 1 September 1941	<b>74</b>	2019/20	No
2 September 1939 to 1 September 1940	<b>75</b>	2018/19	No
2 September 1938 to 1 September 1939	<b>76</b>	2017/18	No
2 September 1937 to 1 September 1938	<b>77</b>	2016/17	No
2 September 1936 to 1 September 1937	<b>78</b>	2015/16	<b>Yes</b>
2 September 1935 to 1 September 1936	<b>79</b>	2014/15	<b>Yes</b>
2 September 1934 to 1 September 1935	<b>80</b>	2014/15	No
2 September 1933 to 1 September 1934	<b>81</b>	2013/14	No
On or before 1 September 1933	<b>82</b>	Never have been eligible	No

## Choice Plus



NHS England has given funding for the Gloucestershire GP Cooperative to provide additional appointments for the surgery to use for patients with acute medical problems under the 'Choice Plus' scheme. These surgeries are run seven days a week in the former chapel at the St Paul's Medical Centre and the Hesters Way Community Centre on Princess Elizabeth Way.

If you need to speak to the triage doctor at the Underwood Surgery, he or she may offer you an appointment at one of these surgeries.



## Missed hospital appointments

If you have an appointment booked at the hospital and the hospital thinks you have missed it, you will receive a 'Did Not Attend' (DNA) letter from the hospital Trust. Please note that if you do not contact the hospital within 7 days of the appointment to rebook, you will be discharged back to your GP.

The surgery is aware of patients who have received a DNA letter, but have not received the original appointment letter. So please be vigilant and if you receive a DNA letter having not had the appointment letter, contact the hospital as soon as you can.

Dr Robin Hollands